

## **GBV CASE IN NCR**

A 37 years old solo parent victim was denied of services by a Social Services Development Department (SSDD) somewhere in NCR. She was supposed to renew her Solo Parent ID as it was already expired. She failed to renew the same due to the fact that the workforce of the said SSDD was busy extending pandemic-related assistance to their constituents.

SSDD's Overall Solo Parent Coordinator told the victim that she does not need to renew her solo parent ID considering that she has a flexible work arrangement of which is a work-from-home setting. The said victim posited that she has to renew her solo parent ID as she still needs to avail of the solo parent leave benefits in the event that her son got sick or she has to enroll him to school for the reason that she cannot afford the home-based schooling for her son. Since has a work-from-home work arrangement, delineation of work from personal matters has diminished.

She further stated that she does not understand why the said SSDD was able to extend assistance to those solo parents that have expired Solo Parent IDs for purposes of their application to avail of the government subsidy under the Social Amelioration Program (SAP) while her case which is a non-monetary purpose is being denied of such assistance. According to her, proper representation of solo parents in the local government unit (LGU) where they belong is what she and the rest of the solo parents deserved and that said representation is within the SSDD's duties. As an update to the case, CHR-NCR has already responded by writing a letter regarding this complaint to the office of the City Mayor and the DILG.